**Clinical Documentation Deficiency Samples – WBC HC**

**August 2020**

**1.**

**Wrong documentation**

Subjective

WRONG PHONE NUMBER

History of Present Illness

WRONG PHONE NUMBER

Review of Systems

Objective

Physical Exam

WRONG PHONE NUMBER

Assessment/Plan

Diabetes mellitus type II

Telephone consultation

Orders:

ergocalciferoL, 50,000 unit(s), Oral, Tab, qWeek, Start: 23/08/2020 20:36:28 AST

Care Plan

I confirm the care plan has been discussed and agreed by patient/family Yes[\_] No[\_] NA

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Dr. Ahmad Mostafah Abdellatif - PHC50777 - Consultant Family Medicine  
Encounter info: 0103170473, WBC West Bay, Virtual Consultation, 23/08/2020 - 23/08/2020

**2.**

**Assessment lacks Specificity/Clarity**

Subjective

History of Present Illness

tc

c/o blood test

Review of Systems

Objective

Physical Exam

tc

Assessment/Plan

Follow-up

Ordered:

25-Hydroxyvitamin-D

Complete Blood Count PHCC

Comprehensive Metabolic Panel

Ferritin FT4

Hemoglobin A1c

Thyroid Stimulating Hormone

Vitamin B12.

Telephone consultation

Ordered:

25-Hydroxyvitamin-D Complete Blood Count PHCC Comprehensive Metabolic Panel Ferritin FT4 Hemoglobin A1c Thyroid Stimulating Hormone Vitamin B12.

Care Plan

I confirm the care plan has been discussed and agreed by patient/family Yes[

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Dr. Aiman Abu Ajiena - PHC71023 - Consultant Family Medicine  
Encounter info: 0103415701, WBC West Bay, PHC Home Health Care, 30/08/2020 –

**3.**

**Insufficient information for Reason for Visit**

**Inappropriate Assessment/Diagnosis**

**Medication without supporting diagnosis**

Subjective

Covid-19 outbreak ,  
clinic was conducted via telemedicine.  
The Patient was contacted by phone.  
The phone was answered by patient.  
ID confirmed

History of Present Illness

k/c/o: HTN

c/o1: medx refill  
c/o2: requesting lab tests  
asymptomatic

Review of Systems

unremarkable

Objective

Physical Exam

TC

Assessment/Plan

1. Repeated prescription

advise given  
safety netting done  
to do lab tests and review results

Ordered:

25-Hydroxyvitamin-D

Complete Blood Count PHCC

Ferritin

Iron Profile

Orders:

atenoloL/chlorthalidone, 1/2 tab(s), Oral, Tab, Daily, Start: 25/08/2020 19:58:43 AST levothyroxine, 100 mcg, Oral, Tab, 2x/Wk, Start: 25/08/2020 20:00:15 AST

levothyroxine, 25 mcg, Oral, Tab, Daily, Start: 25/08/2020 20:00:09 AST

levothyroxine, 50 mcg, Oral, Tab, Daily, Start: 25/08/2020 20:00:02 AST

Care Plan

I confirm the care plan has been discussed and agreed by patient: Yes

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Dr. Eman Abdulraouf Abauhazima - 042413 - Medical Resident - Medical Education

**Encounter info:** 0103267092, WBC West Bay, Virtual Consultation, 25/08/2020 - 25/08/2020

**4.**

**Medication not supported by medical necessity**

Subjective

History of Present Illness

The patient presents for follow up of Diabetes / Dyslipidemia.  
There are current symptoms related to previous diseases.  
Associated symptoms:\_High levels of Self-glucose monitoring  
Results.Life style Modifications: Bad compliance with diet, exercise and medications.

Review of Systems

All other systems reviewed as normal

Objective

Vitals & Measurements

**T:** 36.8 °C (Oral) **BP:** 118/74 **SpO2:** 99% **WT:** 79 kg **WT:** 79 kg

Physical Exam

General: No acute distress no rash. No cyanosis, No Pallor no edema.  
HENT:nad.  
Respiratory: Lungs are clear to auscultation no wheezing or crackles  
Cardiovascular: Normal rate,S1S2 normal No murmur no extra heart sound  
Abdomen : Soft, lax no tenderness no hepatomegaly or splenomegaly no mass  
Lymphatics: No lymphadenopathy  
Musculoskeletal: Normal range of motion for the joints  
Neurologic system: GCS 15/15 Alert, Oriented. Unremarkable.

Assessment/Plan

1. Diabetes mellitus type 2

Ordered:

amoxicillin/clavulanate, 1,000 mg, Oral, Tab, q12hr for 10 day(s), Start: 31/08/2020 09:20:00 AST, Stop: 10/09/2020 09:20:00 AST

dapagliflozin, 10 mg, Oral, Tab, Daily, Start: 31/08/2020 09:19:00 AST

ibuprofen, 400 mg, Oral, Tab, TID for 5 day(s), Start: 31/08/2020 09:21:00 AST, Stop: 05/09/2020 09:21:00 AST

SITagliptin/metFORMIN, 2 tab(s), Oral, Tab-SR, Daily, Start: 31/08/2020 09:19:51 AST

25-Hydroxyvitamin-D

Complete Blood Count PHCC

Comprehensive Metabolic Panel

ESR

Glutamic Acid Decaroxylase

Hemoglobin A1c

Lipid Panel

Microalbumin/Cre Urine Ratio

Phosphorus

Thyroid Stimulating Hormone

Uric Acid

Vitamin B12.

Care Plan

I confirm the care plan has been discussed and agreed by patient

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Dr. Fadhel Ebasher - PHC50727 - General Practitioner

**Encounter info:**0103455695, WBC West Bay, Outpatient, 31/08/2020 - 31/08/2020

**5.**

**Minimum documentation standard not Met**

Subjective

History of Present Illness

Review of Systems

Assessment/Plan

1. Diabetes mellitus type 2

Medical report issued

Care Plan

I confirm the care plan has been discussed and agreed by patient/family Yes[\_] No[\_]

Signature Line

Electronically Signed on 27/08/2020 13:27 AST  
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Dr. Imran Rashid - PHC55656 - Consultant Family Medicine  
**Encounter info:** 0103331508, WBC West Bay, Virtual Consultation, 27/08/2020 - 27/08/2020

**6.**

**Inappropriate Assessment/Diagnosis**

Subjective

History of Present Illness

TC  
Review labs  
prediabetes 6.1  
no complaints

Review of Systems

Objective

Physical Exam

TC

Lab Results

HbA1C % 6.1 % 08/19/2020 09:22 AST

Assessment/Plan

1. Follow-up

lab results

Ordered:

diclofenac topicaL, 1 app, TOP, BID, Start: 23/08/2020 12:29:14 AST

paracetamoL, 1,000 mg, Oral, Tab, q8hr for 5 day(s), Start: 23/08/2020 12:29:00 AST, Stop: 28/08/2020 12:29:00 AST

The patient educated about the diagnosis  
No red flags  
Advised about healthy lifestyle  
Safety netting instructions given  
Follow up

Care Plan

I confirm the care plan has been discussed and agreed by patient/family Yes

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Dr. Mohamed Elnagmy - PHC56134 - Specialist Family Medicine  
**Encounter info:** 0103153833, WBC West Bay, PHC Home Health Care, 23/08/2020 –

**7.**

**Inappropriate Assessment/Diagnosis**

**Medication without supporting diagnosis**

Subjective

History of Present Illness

Not known for any chronic disease  
The patient coming for TT vaccine  
The patient denies any symptoms  
PH : unremarkable  
PS : unremarkable

Review of Systems

Objective

Physical Exam

Good general condition, the patient is not in distress  
General : no fever, no pallor or cyanosis

Assessment/Plan

1. vaccine needed

Ordered:

fluticasone topicaL, 1 app, TOP, Cream, BID, Start: 17/08/2020 08:49:49 AST

tetanus, 0.5 mL, IM, Inj, Once, Start: 17/08/2020 09:00:00 AST, Stop: 17/08/2020 09:00:00 AST

The patient educated about the diagnosis  
No red flags  
Advised about healthy lifestyle  
Safety netting instructions given  
Follow up

Care Plan

I confirm the care plan has been discussed and agreed by patient/family Yes

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Dr. Mohamed Elnagmy - PHC56134 - Specialist Family Medicine  
**Encounter info:**0102961359, WBC West Bay, Outpatient, 17/08/2020 - 17/08/2020

**8.**

**No Assessment/Diagnosis documented**

**Medication without supporting diagnosis**

a relative to the patient comes to take the medicines  
  
medication refill and reconciliation done  
atorvastatin: 20 mg,Oral,Bedtime  
emollients Cream: APPLY,TOP,BID  
ergocalciferoL: 50,000 unit(s),Oral,qWeek  
escitalopram: 10 mg,Oral,Daily  
metFORMIN: 500 mg,Oral,BID  
mometasone nasaL: 2 spray(s),Nasal,Daily  
pantoprazole: 40 mg,Oral,Daily  
agiolax

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Eman Salah Ahmed Abdelkarim - 053041 - Medical Resident  
**Encounter info:**0102964692, WBC West Bay, Outpatient, 17/08/2020 - 17/08/2020